



April 15, 2026

THE HONORABLE DAVID AMENT  
MAYORS' OFFICE  
3805 SOUTH CASPER DRIVE  
NEW BERLIN WI 53151-0921

Subject: 2026 Documentation of 2025 Reporting Requirements for the City of New Berlin Water Supply Service Area Plan

Dear Mayor Ament:

On March 5, 2026 the Department received *The 2025 Annual Report of Water Use, Water Diversion Return Flow for the City of New Berlin, Wisconsin* (Report).

The Water Supply Service Area Plan and Diversion Approval (Approval) issued by the Department on May 21, 2009 requires the City of New Berlin (City) to submit annual reporting information to the department by March 1 of the following year. The following is a summary table of the information provided in the City's diversion report for the reporting year 2025.

Lake Michigan Diversion	509,824,751 gallons
Wastewater returned to Milwaukee Metropolitan Sewerage District	1,675,350,000 gallons
Wastewater return compared to diverted volume	229%*
Residential per capita water use per day	50 gallons per person per day
Ratio of maximum day water demand to average day water demand	1.49
Water loss	11% (2024, PSC report)

\* The City returned more than twice the volume of water to the Lake Michigan basin than it diverted due to system infiltration and inflow.

The following paragraphs briefly summarize the department's review.

1. *The total amount of water purchased from Milwaukee.* The total amount of water purchased from the City of Milwaukee in 2025 is reported in Table 1-1 of the Report as 889,746,514 gallons (or 2.438 million gallons per day).
2. *The amount of water sold to each category and subcategory of customer on a quarterly basis within the approved City limits.* This information is presented in the Report Table 2-1.
3. *The amount of water sold to each category and subcategory of customer on a quarterly basis within the approved diversion area.* This information is presented in the Report Table 3-1.

4. *The amount of water diverted to the approved diversion area on a monthly basis (to be estimated by the City).* The City diverted 509,824,751 gallons in 2025, an average of 1.397 million gallons per day. New Berlin is authorized to divert up to an average of 2.142 million gallons per day. The information is presented in the Report Table 4-1.
5. *The amount of water pumped from each municipal well within the City limits on a quarterly basis, noting the basin in which each well is located.* This reporting element is no longer applicable. All the City's wells have been taken out of service and abandoned as required by the Approval.
6. *Average residential per capita water use.* The per capita water use calculation is described in Table 5-1 of the Report. The residential per capita water use in the service area is reported as 50 gallons per capita per day (gpcd). The City's goal is to maintain per capita residential water use under 61 gpcd.
7. *A description of efforts made by the City to improve water conservation and efficiency and minimize the infiltration and inflow within the City.* Section 6 of the Report details the City's efforts to improve water conservation and efficiency. Efforts to minimize Inflow and Infiltration (I/I) are described in Table 6-1 and in Appendix B. The City spent \$687,551 to reducing I/I in 2025.
8. *Estimates of the total monthly sewerage flow within the City.* This information is presented in Table 7-1 of the Report.
9. *Estimates of the monthly sewerage return flow within the approved water supply service area and the approved diversion area.* This information is presented in Table 9-1 of the Report. The annual sewerage flow within the City for 2025 was estimated as 2,854,300,000 gallons. The annual sewerage flow within the diversion area was estimated as 1,675,350,000 gallons.

In addition to the reporting requirements above, the City has also submitted documentation demonstrating compliance with Tier 3 water conservation as required by section V of the Approval and ch. NR 852, Wis. Admin. Code. The information provided in the Report appears to meet the annual reporting requirements.

The City's 2026 Annual report is to be submitted to the department by March 1, 2027. Please contact Chris Fuchsteiner [christopher.fuchsteiner@wisconsin.gov](mailto:christopher.fuchsteiner@wisconsin.gov), (608) 716-1868 with any additional questions regarding your annual reporting.

Sincerely,



Adam Freihoefer  
Section Chief, Water Use Section  
Bureau of Drinking Water and Groundwater

- cc. Greg Kessler, Director of Community Development, City of New Berlin (email only)  
Alex Parker, Water Utility Manager, City of New Berlin (email only)  
John Sughroue, Utility Accounting Supervisor, City of New Berlin (email only)  
Chris Fuchsteiner, Program and Policy Analyst, WDNR (email only)