



July 9, 2025

THE HONORABLE DAVID AMENT  
MAYORS' OFFICE  
3805 SOUTH CASPER DRIVE  
NEW BERLIN WI 53151-0921

Subject: 2025 Documentation of 2024 Reporting Requirements for the City of New Berlin Water Supply Service Area Plan

Dear Mayor Ament:

On February 25, 2025 the Department received *The 2024 Annual Report of Water Use, Water Diversion Return Flow for the City of New Berlin, Wisconsin* (Report).

The Water Supply Service Area Plan and Diversion Approval (Approval) issued by the Department on May 21, 2009 requires the City of New Berlin (City) to submit annual reporting information to the department by March 1 of the following year. Specifically, section VI of the Approval requires the City of New Berlin to report the following information for the prior year (2024) to the Department:

1. The total amount of water purchased from the City of Milwaukee.
2. The amount of water sold to each category and subcategory of customer on a quarterly basis within the approved City limits.
3. The amount of water sold to each category and subcategory of customer on a quarterly basis within the approved diversion area.
4. The amount of water diverted to the approved diversion area on a monthly basis (to be estimated by the City).
5. The amount of water pumped from each municipal well within the City limits on a quarterly basis, noting the basin in which each well is located.
6. Average residential per capita water use.
7. A description of efforts made by the City to improve water conservation and efficiency and minimize the infiltration and inflow within the City.
8. Estimates of the total monthly sewerage flow within the City.
9. Estimates of the monthly sewerage return flow within the approved water supply service area and the approved diversion area.

The following paragraphs briefly summarize the department's review.

1. *The total amount of water purchased from Milwaukee.* The total amount of water purchased from the City of Milwaukee in 2024 is reported in Table 1-1 of the Report as 918,749,987 gallons (or 2.517 million gallons per day).

2. *The amount of water sold to each category and subcategory of customer on a quarterly basis within the approved City limits.* This information is presented in the Report Table 2-1.
3. *The amount of water sold to each category and subcategory of customer on a quarterly basis within the approved diversion area.* This information is presented in the Report Table 3-1.
4. *The amount of water diverted to the approved diversion area on a monthly basis (to be estimated by the City).* The City diverted 526,443,742 gallons in 2024, an average of 1.442 million gallons per day. New Berlin is authorized to divert an average of 2.142 million gallons per day. The information is presented in the Report Table 4-1.
5. *The amount of water pumped from each municipal well within the City limits on a quarterly basis, noting the basin in which each well is located.* This reporting element is no longer applicable. All the City's wells have been taken out of service and abandoned as required by the Approval.
6. *Average residential per capita water use.* The per capita water use calculation is described in Table 5-1 of the Report. The residential per capita water use in the service area is reported as 51 gallons per capita per day (gpcd). The City's goal was to have per capita residential water use reduced by at least 10% from the 2007 base year by 2020. Meeting that goal reflects a residential per capita water use of 61 gpcd or less. In 2024, the City met their goal for per capita residential water use.
7. *A description of efforts made by the City to improve water conservation and efficiency and minimize the infiltration and inflow within the City.* Section 6 of the Report details the City's efforts to improve water conservation and efficiency. Efforts to minimize Inflow and Infiltration (I/I) are described in Table 6-1 and in Appendix B. The City spent \$219,993 lining laterals to reducing I/I in 2024.
8. *Estimates of the total monthly sewerage flow within the City.* This information is presented in Table 7-1 of the Report.
9. *Estimates of the monthly sewerage return flow within the approved water supply service area and the approved diversion area.* This information is presented in Table 9-1 of the Report. The annual sewerage flow within the City for 2024 was estimated as 3,182,800,000 gallons. The annual sewerage flow within the diversion area was estimated as 1,843,250,000 gallons.

<b>2024 Summary Data</b>		
<b>Type of Water</b>	<b>Average Amount of Water (million gallons per day)</b>	<b>Data Source</b>
Purchased water	2.517	Table 1-1
Sold within city limits	2.191	Table 2-1
Diversion amount	1.442	Table 4-1
Diversion area sewerage returned	5.05	Table 7-1
Total sewerage returned	8.72	Table 7-1

In addition to the reporting requirements above, the City has also submitted documentation demonstrating compliance with Tier 3 water conservation as required by section V of the Approval and ch. NR 852, Wis. Admin. Code. The information provided in the Report appears to meet the annual reporting requirements.

The City's 2025 Annual report is to be submitted to the department by March 1, 2026. Please contact Chris Fuchsteiner [christopher.fuchsteiner@wisconsin.gov](mailto:christopher.fuchsteiner@wisconsin.gov), (608) 716-1868 with any additional questions regarding your annual reporting.

Sincerely,

A handwritten signature in cursive script, reading "Adam Freihoefer". The ink is dark and the signature is fluid, with a long horizontal stroke at the end.

Adam Freihoefer  
Section Chief, Water Use Section  
Bureau of Drinking Water and Groundwater

cc. Greg Kessler, Director of Community Development, City of New Berlin (email only)  
Jim Hart, Water Utility Manager, City of New Berlin (email only)  
Marl Welch, Utility Supervisor, City of New Berlin (email only)  
John Sughrue, Utility Accounting Supervisor, City of New Berlin (email only)  
Chris Fuchsteiner, Program and Policy Analyst, WDNR (email only)