

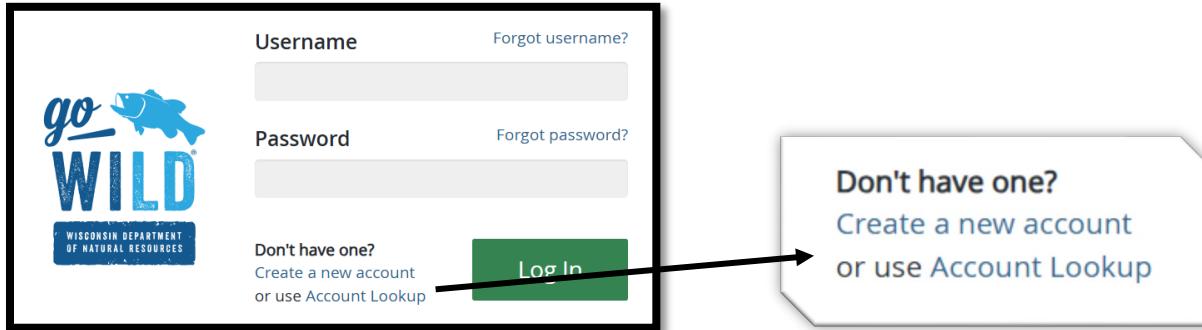
## Logging Into Your Individual Account

### Information

All customers need to have a Customer ID created to access the Go Wild system. If this is your first time doing business with the DNR (you have never purchased a license, completed a safety course, or registered a recreational vehicle) please review the [Creating Your Individual Customer ID Account tutorial](#). If you are having difficulty locating your account, call 1-888-936-7463.

### Instruction

1. Visit [Go Wild \[https://gowild.wi.gov\]](https://gowild.wi.gov). Enter in your **Username and Password**, please note the links of 'Forgot username' and 'Forgot Password' if you need assistance.
  - Haven't created a Username or Password, select **Account Lookup** for login options.



- a) **Username/Password** – All customers using the Go Wild site are required to create a username/password. Once created you will be required to use that to log into your account in the future. Please note the (Forgot username?) and (Forgot password?) links if you need to retrieve your username or reset your password in the future.
  - i. **Forgot Username** asks for the email address that is associated with the account and will send an email with the username, if we are able to locate an account with that email address.
  - ii. **Forgot Password** asks for the username and email address. If an account is located, the security question will display, and you will need to provide the answer.
- b) **Preferences and Residency** - Read the information on the screen and select your residency. If you select resident and are age 18+, you will be required to enter a valid WI Driver License or valid WI State ID to confirm your residency. If your information does not validate you can only proceed online as a Nonresident.
- c) **Review Summary** – Review ALL the information for accuracy. You can select the 'Edit Icon' in the upper right or the 'No' button at the bottom of the page. Please review the Terms and Disclaimers and check the box to agree. If all information is accurate click on 'Yes' at the bottom to proceed.
- d) **Email Validation** – You will receive a pop-up that allows you to verify/update your email and will send you a verification email – once received, follow the instructions. After your email address is verified, you will no longer get this pop-up unless it changes.
- e) **Dashboard** – Your dashboard is customized for you specifically. Please review all messages as they frequently change to provide you important information.

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- i. **My Gear** section – items are added as you add approvals/registrations to your account – this section is a quick way for you to click directly to the items you have on account, otherwise you can navigate to the dashboard tiles to view the full page.
- ii. **Dashboard Tiles** – have a main label and a description of what can be done in the section.

