

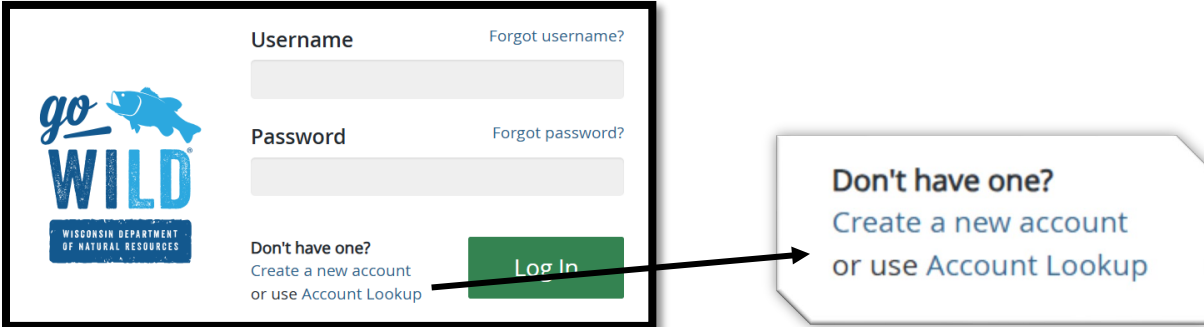
Creating Your Individual Customer ID Account

Information

All customers need to have a Customer ID created to access the Go Wild system. If this is your first time doing business with the department (you have never purchased a license, completed a safety course, or registered a recreational vehicle) you will need to provide us your information to create an account. If you are having difficulty locating your account, call 1-888-936-7463.

Instruction

1. Visit [Go Wild \[https://gowild.wi.gov\]](https://gowild.wi.gov). Click on **Create a new account**.



The screenshot shows the Go Wild login page. On the left is the 'go WILD' logo with the text 'WISCONSIN DEPARTMENT OF NATURAL RESOURCES' below it. To the right of the logo are two input fields: 'Username' and 'Password'. Above the 'Username' field is a link 'Forgot username?'. Above the 'Password' field is a link 'Forgot password?'. Below the 'Password' field is a link 'Don't have one? Create a new account or use Account Lookup'. To the right of this link is a green 'Log In' button. A black arrow points from the 'Don't have one?' link to a callout box on the right. The callout box contains the text: 'Don't have one? Create a new account or use Account Lookup'.

2. **Follow the instructions** for the information that is needed to be collected to create an account. If it has been determined that you already have an account created, you will see a message that tells you an account already exists that matches this information, and you will be sent back to the Account Lookup page to locate the account using the search methods. See the 'Logging Into Your Individual Account' tutorial for assistance.
 - a) **Preferences and Residency** – Read the information on the screen and select your residency. If you select resident and are age 18+, you will be required to enter a valid WI Driver License or valid WI State ID to confirm your residency. If your information does not validate you can only proceed online as a Nonresident.
 - b) **Create Profile** – Enter ALL your personal information and review for accuracy. An email address is required to use our online services.
 - c) **Username/Password** – All customers using the Go Wild site are required to create a username/password. Once created you will be required to use that to log into your account in the future. Please note the (Forgot username?) and (Forgot password?) links if you need to retrieve your username or your password in the future.
 - d) **Review Summary** – Review ALL the information for accuracy. You can select the 'Edit Icon' in the upper right or the 'No' button at the bottom of the page. Please review the Terms and Disclaimers and check the box to agree. If all information is accurate click on 'Yes' at the bottom to proceed.
 - e) **Email Validation** – You will receive a pop-up that allows you to verify/update your email and will send you a verification email – once received, follow the instructions. After your email address is verified, you will no longer get this pop-up unless it changes.

Creating Your Individual Customer ID Account

- f) **Dashboard** – Your dashboard is customized for you specifically. Please review all messages as they frequently change to provide you important information.
- My Gear** section – items are added as you add approvals/registrations to your account – this section is a quick way for you to click directly to the items you have on account, otherwise you can navigate to the dashboard tiles to view the full page.
 - Dashboard Tiles** – have a main label and a description of what can be done in the section.

The dashboard is divided into several sections:

- My Gear**: A sidebar on the left containing sections for Game Registrations, Registered Vehicles, Safety Certifications, and Preference Points.
- Dashboard Tiles**: A grid of six tiles on the right, each with a title, description, and a button to manage or purchase items.
- Product Catalog**: A section below the dashboard tiles with a search bar and category tabs.
- My Vehicles**: A table at the bottom showing a list of vehicles with their details and actions.

My Gear Section:

- Game Registrations:** List of registrations with a button to view all harvest authorizations.
- Registered Vehicles:** List of vehicles with a button to view all registered vehicles.
- Safety Certifications:** List of certifications with a button to view all certificates.
- Preference Points:** Table showing points for different species.

Dashboard Tiles:

- License Catalog:** Buy licenses, stamps, harvest authorizations, apply for a drawing, or make a donation. Button: PURCHASE PRODUCTS >
- Game Registration:** Submit a new harvest registration or CWD test. Review your harvest and test result history. Button: MANAGE YOUR GAMEREG >
- Recreational Vehicles:** Renew or register your recreational vehicle. Buy a trail pass or replacement materials. Button: MANAGE YOUR VEHICLES >
- Safety Education:** Enroll in classes and print your certifications. View all your class history. Button: MANAGE SAFETY EDUCATION >
- License History:** Reprint, view your licenses and drawing applications. Review your purchases. Button: MANAGE YOUR LICENSES >
- Need Help?** Select a step-by-step picture guide to assist you with your Go Wild experience. Button: GET HELP >

Product Catalog:

- Search bar
- Tabs: Hunt/Trap, Fish, Applications, Trails, Misc/Other, Renew Vehicle

My Vehicles Table:

Type	Reg #	Nickname/Year/Make/Model	Expiration Date	Actions
Boat	1527HT PENDING	1973 CHRYSLER CONQUEROR	3/31/2028	Print Pending Letter
Boat	1730WN	1960 Lund Troller	3/31/2028	Update Shop for more
Snowmobile	1084AB	2001 ARCTIC CAT ZL550	6/30/2027	Update Shop for more
ATV	2660CH	2006 POLARIS SPORTSMAN	3/31/2027	Update Shop for more
UTV	3311AP	1983 HONDA 4 Wheeler	6/30/2002	Update Renew Shop for more