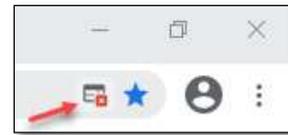


How to Allow Pop-ups in Google Chrome Browser And Opening PDFs

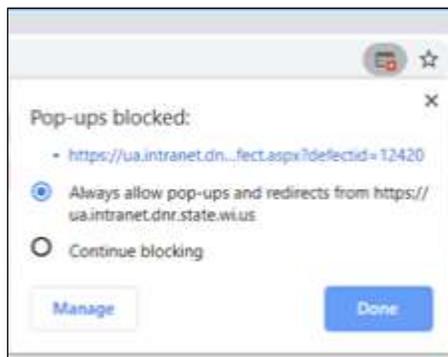
There are two ways to allow pop-ups in Google Chrome:

First Method: Responding to the alert

1. When you try to open a feature that launches a pop-up, Chrome may display an alert in the top right top corner of the browser.



2. Click on the alert. The alert notes that the pop-up was blocked. Select “Always allow...” and “Done.”



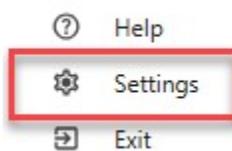
3. **Close all Chrome browser windows and reopen WisFIRS in a new Chrome window.**

Second Method: Customizing Google Chrome

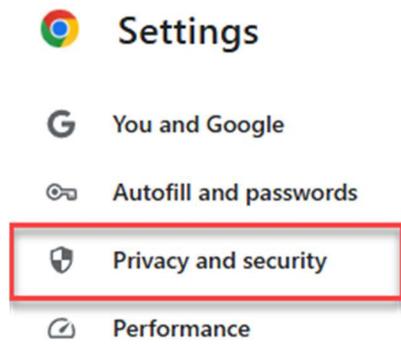
1. Open the Google Chrome browser.
2. Go to “Customize and Control Google Chrome” by selecting the ellipsis (3 vertical dots) in the top right of the browser.



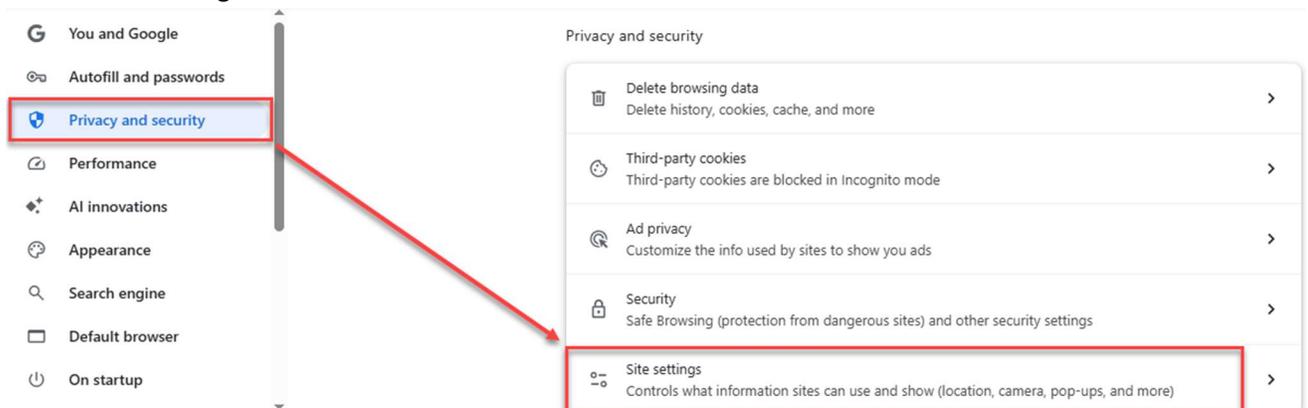
3. Then, towards the bottom of the list, choose “Settings.”



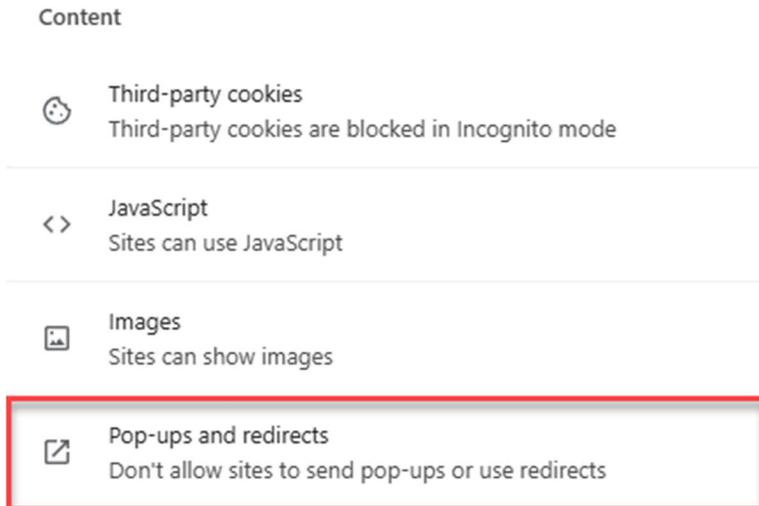
4. Then choose "Privacy and Security."



5. Select "Site Settings"

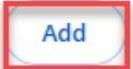


6. Scroll down to “Content” and then “Pop-ups and redirects.”



7. In the “Allow” section, click the “Add” button.

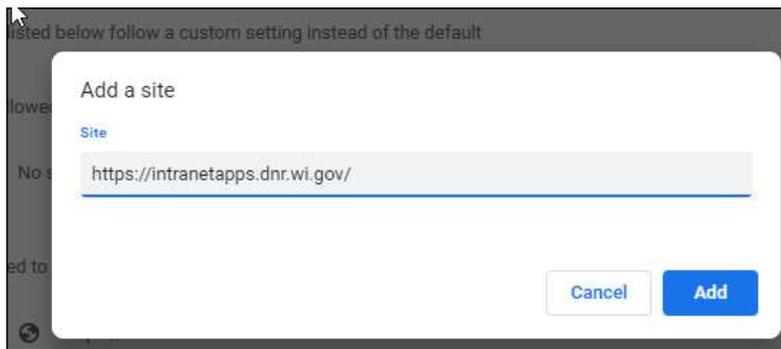
Allowed to send pop-ups and use redirects



8. Internal Users (DNR): Enter the following addresses in the textbox:
 - a. Add both <http://intranetapps.dnr.wi.gov/> and <https://intranetapps.dnr.wi.gov/>
 - b. If you are a potential WisFIRS tester, also add both <http://uatintranetapps.dnr.wi.gov/> and <https://uatintranetapps.dnr.wi.gov/>

External Users: Enter the following addresses in the textbox:

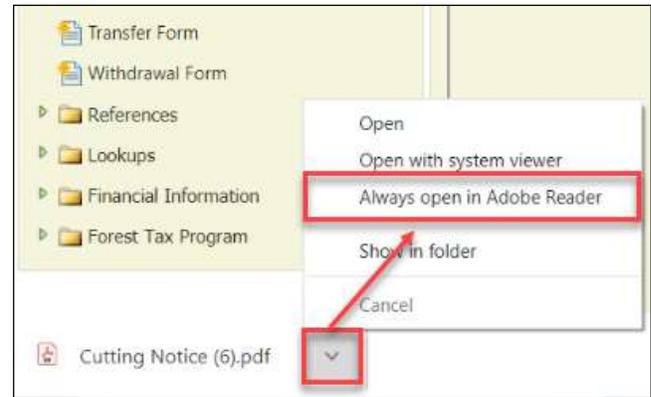
- c. Add both <http://dnrx.wisconsin.gov/> and <https://dnrx.wisconsin.gov/>
- d. If you are a potential WisFIRS tester, also add both <http://ua.dnr.wisconsin.gov/> and <https://ua.dnr.wisconsin.gov/>



9. **Close all Chrome browser windows and reopen WisFIRS in a new Chrome window.**

Opening PDFs:

In addition, PDF files will download in Chrome just like any other file. In the bottom left of the window, select the arrow on the download. Then choose the "Always open in Adobe Reader." This option which will open the file in a separate Adobe Reader window.



Need Help?

If you are experiencing problems with WisFIRS, Report a Defect:

In the upper right corner of the WisFIRS application, click on "Report a Defect."



Or, contact the DNRForestryTechSupport.