

# Wisconsin Resource Communities for Lead Service Line Replacements



This document provides contact information for Wisconsin municipalities with lead service line (LSL) projects. The municipal contacts may answer your LSL questions and provide insights into LSL difficulties, such as ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, websites and more.

## Fond du Lac Waterworks

**Experience:** ordinances, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contact:** Travis Kloetzke at (920) 322-3680 or [tkloetzke@fdl.wi.gov](mailto:tkloetzke@fdl.wi.gov)

**Website:** [Private Lead Service Replacement - Water - Public Works - City of Fond du Lac \(https://www.fdl.wi.gov/water/programs/plslr/\)](https://www.fdl.wi.gov/water/programs/plslr/)

## Green Bay Water

**Experience:** effective customer communications, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contact:** Justin Hewitt at (920) 785-7904 or [justin.hewitt@greenbaywi.gov](mailto:justin.hewitt@greenbaywi.gov)

**Website:** [Service Line Lookup Map — Green Bay Water \(https://www.gbwater.org/service-line-lookup-map#gsc.tab=0\)](https://www.gbwater.org/service-line-lookup-map#gsc.tab=0)

## Hurley Public Works

**Experience:** small community issues, inventory, technical issues, effective customer communications, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contact:** Gary Laguna at (715) 862-0585 or [hrlydpw@hurleywi.org](mailto:hrlydpw@hurleywi.org)

## Kenosha Water Utility

**Experience:** ordinances, inventory, environmental review process, technical issues, effective customer communications, website, cost share, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Notes:** Kenosha is also taking part in the federal lead accelerator program with U.S. Environmental Protection Agency (EPA) and is willing to offer lessons learned from participation in the accelerator program.

**Contact:** Curt Czarnecki at (262) 653-4306 or [cczarnecki@kenosha.org](mailto:cczarnecki@kenosha.org)

**Website:** [Kenosha](https://www.kenosha.org/departments/water_utility/wastewater_treatment_plant/water_quality/information_about_lead.php)

[\(https://www.kenosha.org/departments/water\\_utility/wastewater\\_treatment\\_plant/water\\_quality/information\\_about\\_lead.php\)](https://www.kenosha.org/departments/water_utility/wastewater_treatment_plant/water_quality/information_about_lead.php)

## Manitowoc Public Utilities

**Experience:** inventory, environmental review process, technical issues, effective customer communications, cost share, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Notes:** Manitowoc set up a cost share program including Public Service Commission of Wisconsin (PSC) approval to use as help with homeowner cost share.

**Contact:** Rob Michaelson at (920) 686-4354 or [rmichaelson@mpu.org](mailto:rmichaelson@mpu.org)

**Website:** [Lead Awareness | Manitowoc Public Utilities \(https://www.mpu.org/lead-awareness/\)](https://www.mpu.org/lead-awareness/)

## Mayville Utilities

**Experience:** ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Notes:** Mayville has experience with community outreach as part of their LSL replacement project as well as Identification (using appraisal service to identify LSLs and Foundation Type LSL identification).

**Contact:** Courtney Steger at (920) 387-7906 ext. 1223 or [csteger@mayvillecity.com](mailto:csteger@mayvillecity.com)

**Website:** [Water/Wastewater Utility \(https://www.mayvillecity.com/custom/49857\)](https://www.mayvillecity.com/custom/49857)

## Menasha Utilities

**Experience:** ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Notes:** Menasha has a Mandatory Replacement Ordinance and Public Service Commission of Wisconsin (PSC) approval to use Water Rates and had homeowner cost share in their Private LSL Replacement project through Water Infrastructure Fund Transfer Act (WIFTA).

**Contact:** Melanie Krause at (920) 967-3412 or [mkrause@menashautilities.com](mailto:mkrause@menashautilities.com)

**Website:** [Water Department | Menasha Utilities \(https://www.menashautilities.com/water-department\)](https://www.menashautilities.com/water-department)

## Milton Water Utility

**Experience:** small community issues, inventory, environmental review process, technical issues, effective customer communications, website, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contact:** Mark Langer at (608) 868-6914 or [mlanger@milton-wi.gov](mailto:mlanger@milton-wi.gov)

**Website:** [Water Utility | Milton, WI - Official Website \(https://www.milton-wi.gov/216/Water-Utility\)](https://www.milton-wi.gov/216/Water-Utility)

## Mount Horeb Utilities

**Experience:** ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Notes:** Mount Horeb is willing to discuss what worked and didn't work when setting up their LSL replacement program. Josh is willing to answer questions as well as set up a virtual or sit down meeting for any lead line questions.

**Contact:** Josh Hyndman at (608) 437-9431 or [Josh.Hyndman@MountHorebWI.Info](mailto:Josh.Hyndman@MountHorebWI.Info)

**Website:** [Lead Service Line Replacement | Mount Horeb Utilities \(https://www.mounthorebutilities.com/lead-service-line-replacement\)](https://www.mounthorebutilities.com/lead-service-line-replacement)

## Neenah Water Utility

**Experience:** ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contact:** Tony Mach at (920) 886-6182 or [AMach@neenahwi.gov](mailto:AMach@neenahwi.gov)

**Website:** [Lead Services – City of Neenah \(https://www.ci.neenah.wi.us/departments/water-department/water-quality/lead-services/\)](https://www.ci.neenah.wi.us/departments/water-department/water-quality/lead-services/)

## Oregon Water Utility

**Experience:** ordinances, small community issues, inventory, technical issues, effective customer communications, and website

**Contact:** Lauren Striegl at (608) 835-6285 or [lstriegl@vil.oregon.wi.us](mailto:lstriegl@vil.oregon.wi.us)

## Oshkosh, City of

**Experience:** ordinances, inventory, environmental review process, technical issues, effective customer communications, website, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contact:** Steve Gohde at (920) 236-5065 or [sgohde@ci.oshkosh.wi.us](mailto:sgohde@ci.oshkosh.wi.us)

**Website:** [What is Lead? Water Utility - City of Oshkosh](https://www.oshkoshwi.gov/PublicWorks/WhatIsLead.aspx)  
(<https://www.oshkoshwi.gov/PublicWorks/WhatIsLead.aspx>)

## Platteville Water and Sewer Utility

**Experience:** ordinances, small community issues, effective customer communications, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contact:** Howard Crofoot at (608) 348-1826 or [crofooth@platteville.org](mailto:crofooth@platteville.org)

**Website:** [Lead Service Line \(LSL\) Replacement Program | Platteville Wisconsin](https://www.platteville.org/publicworks/page/lead-service-line-lsl-replacement-program)  
(<https://www.platteville.org/publicworks/page/lead-service-line-lsl-replacement-program>)

## Shawano Waterworks

**Experience:** small community issues, inventory, environmental review process, technical issues, effective customer communications, website, and municipal contracting

**Notes:** City of Shawano created a GIS Map for their LSL Replacement program that was very helpful for everyone.

### Contacts:

- Matt Pleshek at (715) 509-0297 or [mpleshek@cityofshawano.com](mailto:mpleshek@cityofshawano.com)
- Patrick Bergner at (715) 526-3512 or [pbergner@cityofshawano.com](mailto:pbergner@cityofshawano.com)

**Website:** [Lead Service Line Replacement Program | Shawano, WI - Official Website](https://www.cityofshawano.com/721/Lead-Service-Line-Replacement-Program)  
(<https://www.cityofshawano.com/721/Lead-Service-Line-Replacement-Program>)

## Sheboygan Water Utility

**Experience:** municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Contacts:**

- Tamara Scheuren at (920) 459-3801 or [tamarascheuren@sheboyganwater.org](mailto:tamarascheuren@sheboyganwater.org)
- Dave McMillan at (920) 459-3839 or [davemcmillan@sheboyganwater.org](mailto:davemcmillan@sheboyganwater.org)
- Lisa Gottsacker at (920) 459-3804 or [lgottsacker@sheboyganwater.org](mailto:lgottsacker@sheboyganwater.org)

**Website:** [Lead & Drinking Water | Sheboygan Water \(https://www.sheboyganwater.org/leadinfo\)](https://www.sheboyganwater.org/leadinfo)

## Stoughton Utilities

**Experience:** ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Notes:** Stoughton is happy to share their experience with LSL replacements in their community including working on an ordinance, specifications, bid documents, presentations, media for outreach and education materials and authorization forms.

**Contact:** Jill Weiss at (608) 877-7423 or [jweiss@stoughtonutilities.com](mailto:jweiss@stoughtonutilities.com)

**Website:** [Stoughton Utilities | Lead Education Program \(https://stoughtonutilities.com/residential/pb-pep\)](https://stoughtonutilities.com/residential/pb-pep)

## Viroqua Utilities

**Experience:** small community issues, inventory, effective customer communications, website, and Request for Qualifications (RFQ) and prequalified list (PQL) development

**Notes:** Viroqua is prepared to share their experience dealing with plumbers, getting the documentation needed from customers and plumbers, filing disbursement requests and timing issues.

**Contact:** Cheryl Purvis at (608) 637-8724 or [cpurvis@viroqua-wisconsin.com](mailto:cpurvis@viroqua-wisconsin.com)

**Website:** [Viroqua Water System and Lead \(https://viroqua-wisconsin.com/services/utilities/water\\_department/water\\_quality\\_information/lead\\_and\\_copper/lead.php\)](https://viroqua-wisconsin.com/services/utilities/water_department/water_quality_information/lead_and_copper/lead.php)

# Contact Information

Direct questions to:

- Kate Leja-Brennan, Lead Service Line Replacement Program specialist, at [Kathryn.Leja@wisconsin.gov](mailto:Kathryn.Leja@wisconsin.gov)

For more LSL resources, refer to [dnr.wi.gov/aid/documents/EIF/LeadServiceLineFunding.html](https://dnr.wi.gov/aid/documents/EIF/LeadServiceLineFunding.html).

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Wisconsin Department of Natural Resources (DNR), PO Box 7921, Madison, WI 53707-7921



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Table 1 Wisconsin Resource Communities for Lead Service Line Replacements

Utility	Ordinances	Small Community Issues	Inventory	Environmental Review Process	Technical Issues	Effective Customer Communications	Website	Cost Share	Municipal Contracting	RFQ and PQL Development
Fond du Lac Waterworks	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Green Bay Water	No	No	No	No	No	Yes	No	No	No	Yes
Hurley Public Works	No	Yes	Yes	No	Yes	Yes	No	No	No	Yes
Kenosha Water Utility	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Manitowoc Public Utilities	No	No	Yes	Yes	Yes	Yes	No	Yes	No	Yes
Mayville Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Menasha Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Milton Water Utility	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Mount Horeb Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Neenah Water Utility	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Oregon Water Utility	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No
Oshkosh, City of	Yes	No	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Platteville Water and Sewer Utility	Yes	Yes	No	No	No	Yes	No	No	No	Yes
Shawano Waterworks	No	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No

Utility	Ordinances	Small Community Issues	Inventory	Environmental Review Process	Technical Issues	Effective Customer Communications	Website	Cost Share	Municipal Contracting	RFQ and PQL Development
Sheboygan Water Utility	No	No	No	No	No	No	No	No	Yes	Yes
Stoughton Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Viroqua Utilities	No	Yes	Yes	No	No	Yes	Yes	No	No	Yes