

Wisconsin Resource Communities for Lead Service Line Replacements



This document provides contact information for Wisconsin municipalities with lead service line (LSL) projects. The municipal contacts may answer your LSL questions and provide insights into LSL difficulties, such as ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, websites and more.

Fond du Lac Waterworks

Experience: ordinances, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contact: Travis Kloetzke at (920) 322-3680 or tkloetzke@fdl.wi.gov

Website: [Private Lead Service Replacement - Water - Public Works - City of Fond du Lac \(https://www.fdl.wi.gov/water/programs/plslr/\)](https://www.fdl.wi.gov/water/programs/plslr/)

Green Bay Water

Experience: effective customer communications, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contact: Justin Hewitt at (920) 785-7904 or justin.hewitt@greenbaywi.gov

Website: [Service Line Lookup Map — Green Bay Water \(https://www.gbwat.org/service-line-lookup-map#gsc.tab=0\)](https://www.gbwat.org/service-line-lookup-map#gsc.tab=0)

Hurley Public Works

Experience: small community issues, inventory, technical issues, effective customer communications, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contact: Gary Laguna at (715) 862-0585 or hrlydpw@hurleywi.org

Kenosha Water Utility

Experience: ordinances, inventory, environmental review process, technical issues, effective customer communications, website, cost share, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Notes: Kenosha is also taking part in the federal lead accelerator program with U.S. Environmental Protection Agency (EPA) and is willing to offer lessons learned from participation in the accelerator program.

Contact: Curt Czarnecki at (262) 653-4306 or cczarnecki@kenosha.org

Website: [Kenosha](https://www.kenosha.org/departments/water_utility/wastewater_treatment_plant/water_quality/information_about_lead.php)

[\(https://www.kenosha.org/departments/water_utility/wastewater_treatment_plant/water_quality/information_about_lead.php\)](https://www.kenosha.org/departments/water_utility/wastewater_treatment_plant/water_quality/information_about_lead.php)

Manitowoc Public Utilities

Experience: inventory, environmental review process, technical issues, effective customer communications, cost share, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Notes: Manitowoc set up a cost share program including Public Service Commission of Wisconsin (PSC) approval to use as help with homeowner cost share.

Contact: Rob Michaelson at (920) 686-4354 or rmichaelson@mpu.org

Website: [Lead Awareness | Manitowoc Public Utilities \(https://www.mpu.org/lead-awareness/\)](https://www.mpu.org/lead-awareness/)

Mayville Utilities

Experience: ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Notes: Mayville has experience with community outreach as part of their LSL replacement project as well as Identification (using appraisal service to identify LSLs and Foundation Type LSL identification).

Contact: Courtney Steger at (920) 387-7906 ext. 1223 or csteger@mayvillecity.com

Website: [Water/Wastewater Utility \(https://www.mayvillecity.com/custom/49857\)](https://www.mayvillecity.com/custom/49857)

Menasha Utilities

Experience: ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Notes: Menasha has a Mandatory Replacement Ordinance and Public Service Commission of Wisconsin (PSC) approval to use Water Rates and had homeowner cost share in their Private LSL Replacement project through Water Infrastructure Fund Transfer Act (WIFTA).

Contact: Melanie Krause at (920) 967-3412 or mkrause@menashutilities.com

Website: [Water Department | Menasha Utilities \(https://www.menashutilities.com/water-department\)](https://www.menashutilities.com/water-department)

Milton Water Utility

Experience: small community issues, inventory, environmental review process, technical issues, effective customer communications, website, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contact: Mark Langer at (608) 868-6914 or mlanger@milton-wi.gov

Website: [Water Utility | Milton, WI - Official Website \(https://www.milton-wi.gov/216/Water-Utility\)](https://www.milton-wi.gov/216/Water-Utility)

Mount Horeb Utilities

Experience: ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Notes: Mount Horeb is willing to discuss what worked and didn't work when setting up their LSL replacement program. Josh is willing to answer questions as well as set up a virtual or sit down meeting for any lead line questions.

Contact: Josh Hyndman at (608) 437-9431 or Josh.Hyndman@MountHorebWI.Info

Website: [Lead Service Line Replacement | Mount Horeb Utilities \(https://www.mounthorebutilities.com/lead-service-line-replacement\)](https://www.mounthorebutilities.com/lead-service-line-replacement)

Neenah Water Utility

Experience: ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contact: Tony Mach at (920) 886-6182 or AMach@neenahwi.gov

Website: [Lead Services – City of Neenah \(https://www.ci.neenah.wi.us/departments/water-department/water-quality/lead-services/\)](https://www.ci.neenah.wi.us/departments/water-department/water-quality/lead-services/)

Oregon Water Utility

Experience: ordinances, small community issues, inventory, technical issues, effective customer communications, and website

Contact: Lauren Striegl at (608) 835-6285 or lstriegl@vil.oregon.wi.us

Oshkosh, City of

Experience: ordinances, inventory, environmental review process, technical issues, effective customer communications, website, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contact: Steve Gohde at (920) 236-5065 or sgohde@ci.oshkosh.wi.us

Website: [What is Lead? Water Utility - City of Oshkosh](https://www.oshkoshwi.gov/PublicWorks/WhatIsLead.aspx)
(<https://www.oshkoshwi.gov/PublicWorks/WhatIsLead.aspx>)

Platteville Water and Sewer Utility

Experience: ordinances, small community issues, effective customer communications, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contact: Howard Crofoot at (608) 348-1826 or crofoot@platteville.org

Website: [Lead Service Line \(LSL\) Replacement Program | Platteville Wisconsin](https://www.platteville.org/publicworks/page/lead-service-line-lsl-replacement-program)
(<https://www.platteville.org/publicworks/page/lead-service-line-lsl-replacement-program>)

Shawano Waterworks

Experience: small community issues, inventory, environmental review process, technical issues, effective customer communications, website, and municipal contracting

Notes: City of Shawano created a GIS Map for their LSL Replacement program that was very helpful for everyone.

Contacts:

- Matt Pleshek at (715) 509-0297 or mpleshek@cityofshawano.com
- Patrick Bergner at (715) 526-3512 or pbergner@cityofshawano.com

Website: [Lead Service Line Replacement Program | Shawano, WI - Official Website](https://www.cityofshawano.com/721/Lead-Service-Line-Replacement-Program)
(<https://www.cityofshawano.com/721/Lead-Service-Line-Replacement-Program>)

Sheboygan Water Utility

Experience: municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Contacts:

- Tamara Scheuren at (920) 459-3801 or tamarascheuren@sheboyganwater.org
- Dave McMillan at (920) 459-3839 or davemcmillan@sheboyganwater.org
- Lisa Gottsacker at (920) 459-3804 or lgottsacker@sheboyganwater.org

Website: [Lead & Drinking Water | Sheboygan Water \(https://www.sheboyganwater.org/leadinfo\)](https://www.sheboyganwater.org/leadinfo)

Stoughton Utilities

Experience: ordinances, small community issues, inventory, environmental review process, technical issues, effective customer communications, website, cost share, municipal contracting, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Notes: Stoughton is happy to share their experience with LSL replacements in their community including working on an ordinance, specifications, bid documents, presentations, media for outreach and education materials and authorization forms.

Contact: Jill Weiss at (608) 877-7423 or jweiss@stoughtonutilities.com

Website: [Stoughton Utilities | Lead Education Program \(https://stoughtonutilities.com/residential/pb-pep\)](https://stoughtonutilities.com/residential/pb-pep)

Viroqua Utilities

Experience: small community issues, inventory, effective customer communications, website, and Request for Qualifications (RFQ) and prequalified list (PQL) development

Notes: Viroqua is prepared to share their experience dealing with plumbers, getting the documentation needed from customers and plumbers, filing disbursement requests and timing issues.

Contact: Cheryl Purvis at (608) 637-8724 or cpurvis@viroqua-wisconsin.com

Website: [Viroqua Water System and Lead \(https://viroqua-wisconsin.com/services/utilities/water_department/water_quality_information/lead_and_copper/lead.php\)](https://viroqua-wisconsin.com/services/utilities/water_department/water_quality_information/lead_and_copper/lead.php)

Contact Information

Direct questions to:

- Kate Leja-Brennan, Lead Service Line Replacement Program specialist, at Kathryn.Leja@wisconsin.gov

For more LSL resources, refer to dnr.wi.gov/aid/documents/EIF/LeadServiceLineFunding.html.

01/2026

Wisconsin Department of Natural Resources (DNR), PO Box 7921, Madison, WI 53707-7921



Legal Notices: This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in statute or administrative rule are referenced. Any regulatory decisions made by the Wisconsin Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing statutes and administrative rules to the relevant facts. The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services and functions under an Affirmative Action Plan. If you have any questions, please write to Equal Opportunity Office, Department of Interior, Washington, D.C. 20240. This publication is available in alternative format (large print, Braille, audio tape, etc.) upon request. Please call 608-235-7105 for more information.

Table 1 Wisconsin Resource Communities for Lead Service Line Replacements

Utility	Ordinances	Small Community Issues	Inventory	Environmental Review Process	Technical Issues	Effective Customer Communications	Website	Cost Share	Municipal Contracting	RFQ and PQL Development
Fond du Lac Waterworks	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Green Bay Water	No	No	No	No	No	Yes	No	No	No	Yes
Hurley Public Works	No	Yes	Yes	No	Yes	Yes	No	No	No	Yes
Kenosha Water Utility	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Manitowoc Public Utilities	No	No	Yes	Yes	Yes	Yes	No	Yes	No	Yes
Mayville Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Menasha Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
Milton Water Utility	No	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Mount Horeb Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Neenah Water Utility	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Oregon Water Utility	Yes	Yes	Yes	No	Yes	Yes	Yes	No	No	No
Oshkosh, City of	Yes	No	Yes	Yes	Yes	Yes	Yes	No	No	Yes
Platteville Water and Sewer Utility	Yes	Yes	No	No	No	Yes	No	No	No	Yes
Shawano Waterworks	No	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	No

Utility	Ordinances	Small Community Issues	Inventory	Environmental Review Process	Technical Issues	Effective Customer Communications	Website	Cost Share	Municipal Contracting	RFQ and PQL Development
Sheboygan Water Utility	No	No	No	No	No	No	No	No	Yes	Yes
Stoughton Utilities	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Viroqua Utilities	No	Yes	Yes	No	No	Yes	Yes	No	No	Yes