

Resource Communities for Lead Service Line (LSL) Replacements

Utility	Website	Contact	Phone	Email	Ordinances	Small Community Issues	Inventory	Environmental Process	Technical Review	Effective Issues	Customer Communications	Website	Cost Share	Municipal Contracting	RFQ and Prequalified List Development	Notes / Other
Fond du Lac Waterworks	https://www.fdl.wi.gov/water/programs/plslr/	Travis Kloetzke	(920) 322-3680	tkloetzke@fdl.wi.gov	x		x	x	x	x	x	x	x	x		
Green Bay Water	https://www.gbwater.org/#qsc.tab=0	Justin Hewitt	(920) 785-7904	justin.hewitt@greenbaywi.gov						x					x	
Hurley Public Works		Gary Laguna	(715) 862-0585	hrydpw@hurleywi.org		x	x		x	x					x	
Kenosha Water Utility	https://www.kenosha.org/departments/water-utility	Curt Czarneci	(262) 653-4306	cczarneci@kenosha.org	x		x	x	x	x	x	x		x		Kenosha is also taking part in the federal lead accelerator program with EPA and is willing to offer lessons learned from participation in the accelerator program
Manitowoc Public Utilities	https://www.mpu.org/lead	Rob Michaelson	(920) 686-4354	rmichaelson@mpu.org			x	x	x	x		x		x		Manitowoc set up a cost share program including PSC approval to use as help with homeowner cost share.
Mayville Utilities	https://www.mayvillecity.com/	Courtney Steger	(920) 387-7906 ext. 1223	csteger@mayvillecity.com	x	x	x	x	x	x	x		x	x		Mayville has experience with community outreach as part of their LSL replacement project as well as Identification (using appraisal service to identify LSLs and Foundation Type LSL identification)
Menasha Utilities	https://www.menashautilities.com/	Melanie Krause	(920) 967-3412	mkrause@menashautilities.com	x	x	x	x	x	x	x	x		x		Menasha has a Mandatory Replacement Ordinance and PSC approval to use Water Rates and had homeowner cost share in their Private LSL Replacement project through WIFTA
Milton Water Utility	https://www.milton-wi.gov/	Mark Langer	(608) 868-6914	mlanger@milton-wi.gov		x	x	x	x	x	x		x	x		
Mount Horeb Utilities	https://mounthorebwi.info/	Josh Hyndman	(608) 437-9431	Josh.Hyndman@MountHorebWI.info	x	x	x	x	x	x	x	x	x	x		Mount Horeb is willing to discuss what worked and didn't work when setting up their LSL replacement program. Josh is willing to answer questions as well as set up a virtual or sit down meeting for any lead line questions.
Neenah Water Utility	https://www.ci.neenah.wi.us/departments/water-department/	Tony Mach	(920) 886-6182	AMach@neenahwi.gov	x	x	x	x	x	x	x	x	x	x		
Oregon Water Utility		Lauren Striegl	(608) 835-6285	lstriegl@vil.oregon.wi.us	x	x	x		x	x	x					
Oshkosh, City of	https://www.ci.oshkosh.wi.us/PublicWorks/WaterUtility.aspx	Steve Gohde	(920) 236-5065	sgohde@ci.oshkosh.wi.us	x		x	x	x	x	x				x	
Platteville Water & Sewer Utility	https://www.platteville.org/publicworks/page/lead-service-line-lsl-replacement-program	Howard Crofoot	(608) 348-1826	crofooth@platteville.org	x	x				x					x	
Shawano Waterworks	https://www.cityofshawano.com/721/Lead-Service-Line-Replacement-Program	Matt Pleshek Patrick Bergner	(715) 509-0297 (715) 526-3512	mpleshek@cityofshawano.com pbergner@cityofshawano.com		x	x	x	x	x	x		x			City of Shawano created a GIS Map for their LSL Replacement program that was very helpful for everyone.
Sheboygan Water Utility	https://www.sheboyganwater.org/water-quality/lead-service-line-replacement-program-lslr-program/	Tamara Scheuren Dave McMillan Lisa Gottsacker	(920) 459-3801 (920) 459-3839 (920) 459-3804	tamarascheuren@sheboyganwater.org davemcmillan@sheboyganwater.org lgottsacker@sheboyganwater.org									x	x		
Stoughton Utilities	https://stoughtonutilities.com/residential/pb-pep	Jill Weiss	(608) 877-7423	jweiss@stoughtonutilities.com	x	x	x	x	x	x	x	x	x	x		Stoughton is happy to share their experience with LSL replacements in their community including working on an ordinance, specifications, bid documents, presentations, media for outreach and educations materials and authorization forms
Viroqua Utilities	https://viroqua-wisconsin.com	Cheryl Purvis	(608) 637-8724	cpurvis@viroqua-wisconsin.com		x	x			x	x			x		Viroqua is prepared to share their experience dealing with plumbers, getting the documentation needed from customers and plumbers, filing disbursement requests and timing issues

This document is intended solely as guidance and does not contain any mandatory requirements except where requirements found in federal regulations or state statutes or administrative rules are referenced. Any regulatory decisions made by the Department of Natural Resources in any matter addressed by this guidance will be made by applying the governing federal regulations and state statutes and administrative rules to the relevant facts. The Wisconsin Department of Natural Resources provides equal opportunity in its employment, programs, services, and functions under an Affirmative Action Plan. If you have any questions, please write to Equal Opportunity Office, Department of Interior, Washington, D.C. 20240. This publication is offered in other formats upon request, call 608-267-9481.

Contact Kate Leja-Brennan, LSL Specialist, at 608-852-1937 or Kathryn.Leja@Wisconsin.gov | Visit dnr.wi.gov/aid/eif.html | 06/22/2023

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